

**Abu Dhabi National Insurance Company P.J.S.C.**  
**Board of Directors' Statement**  
**For the year ended 31<sup>st</sup> December 2020**

The Board of Directors is pleased to report Abu Dhabi National Insurance Company's financial results for the 12 months ended 31 December 2020. Against the uncertain backdrop of 2020, ADNIC demonstrated strong results with a full-year net profit of AED 371 million, a 30.5% increase compared to the previous year.

ADNIC's technical abilities in prudent risk selection continue to be the bedrock on which this performance is based. These results are also due in part to the long-term investments we have made in technology over recent years and our ability and expertise to put the customer first and provide them with platforms that function 24/7. As a customer centric company, we will continue to pursue our digital transformation journey across all customer channels and consumer lines products.

Looking at some key financial highlights, ADNIC's gross premium income for commercial lines for 2020 recorded 13.1% growth. Consumer lines finished the year flat on the account of the overall business segment economic slowdown brought about by the pandemic and the resulting competitive pressure. The company's overall gross written premium grew by 6.8% to AED 4.012 billion against AED 3.755 billion in the previous year.

General and administrative expenses excluding provision for doubtful debts for the twelve-month period ended 31 December 2020 decreased by 5.3% to AED 231.7 million compared to AED 244.6 million in 2019, reflecting improvement in the overall operational efficiency. Total investment income for the year to date (including other comprehensive income) was down by AED 65.97 million compared to 2019 as a result of the market volatility experienced in the first quarter.

The consolidated financial statements disclose related party transactions and balances in note 26. All transactions are carried out as part of our normal course of business and in compliance with applicable laws and regulations.

This was a year when our readiness to support clients was crucial. The years of experience of insuring risks in over 70 countries came to the fore and has helped us further diversify our book of business. We measure our success both in the number of new client wins and the long-term relationships and partnerships that we maintain year after year. That said, I am proud of what we have achieved in such adverse conditions in 2020. We consider ADNIC to be an integral part of our communities and we will continue to support the government's plans and participate in several CSR and charitable initiatives.

We are grateful for the guidance received from the UAE's leadership, and I would like to extend our sincere gratitude to His Highness Sheikh Khalifa Bin Zayed Al Nahyan, President of the UAE, His Highness Sheikh Mohammed Bin Rashid Al Maktoum, UAE Vice President and Prime Minister, and Ruler of Dubai, and His Highness Sheikh Mohamed Bin Zayed Al Nahyan, Crown Prince of Abu Dhabi and Deputy Supreme Commander of the UAE Armed Forces, for their continued support.

We head into the new year with renewed optimism and a focus on continuity and progress as we expect market sentiment to improve as the COVID-19 vaccine rollout accelerates despite ongoing uncertainties. I am fully confident in our ability to continue building on our expertise to deliver value for our stakeholders and the community over the coming years by supporting the country's long-term growth.



**Mohamed Bin Saif Al-Nahyan**  
**Chairman of the Board**