Condensed consolidated interim financial information

31 March 2020

Principal business address:

Abu Dhabi National Insurance Company PJSC P.O. Box: 839 Abu Dhabi UAE

Abu Dhabi National Insurance Company PJSC

Composition of Board of Directors

Chairman: Sheikh Mohamed Bin Saif Al-Nahyan

Vice Chairman: Sheikh Theyab Bin Tahnoon Al-Nahyan

Members: H.E. Sultan Rashed Al-Dhaheri

Mr. Abdulla Khalaf Al-Otaiba

Mr. Omar Liaqat

Mr. Abdulrahman Hamad Al-Mubarak Mr. Hazza Mohamed Rubayea Al-Mheiri Mr. Hamoodah Ghanem Bin Hamoodah

Mr. Mohamed Khalaf Al-Otaiba

Chief Executive Officer: Mr. Ahmad Idris

Address: P.O. Box 839

Abu Dhabi

United Arab Emirates

External auditors: KPMG Lower Gulf Limited

Abu Dhabi National Insurance Company P.J.S.C. Board of Directors' Statement For the three-month period ended 31 March 2020

The Board of Directors is pleased to report Abu Dhabi National Insurance Company's financial results for the three months ended 31 March 2020. Despite a difficult macro environment, ADNIC reported a robust set of numbers and achieved growth in both top-line as well as profitability. ADNIC also added its full support to the UAE's comprehensive response measures in the fight against COVID-19.

Like other businesses, ADNIC has also had to face the challenges of the COVID-19 global pandemic and the disruptions caused to daily life. The company faced up to these challenges and managed to reorganise its infrastructure to support its customers. As the pandemic develops the company will take proactive steps to ensure minimal disruption to business as well as continuous support to our customers and key stakeholders.

During the first quarter of 2020, ADNIC continued to capture market share across several business lines and gross premiums increased to AED 1.87 billion, a growth of 7.7% compared to the first quarter of the previous year. Maintaining a profitable book of business is equally important and consequently underwriting profits showed a substantial increase to AED 151.2 million, a growth of 79.4% over the previous year. Financial market volatility impacted investment returns somewhat, albeit at a much lower level compared to the broader market drawdown. We expect financial markets and economies to recover over time. Given the ongoing COVID-19 situation, ADNIC has focused strongly on maintaining cost discipline. Total net profits for the quarter stood at AED 122.6 million compared to AED 52.6 million in the same period in 2019. As a result, earnings per share were AED 0.22 per share for the quarter compared to AED 0.09 per share in first quarter 2019.

The company continues to maintain adequate loss reserves and total technical reserves at the end of the quarter were AED 5.14 billion. Given the financial market volatility the focus has been to maintain adequate levels of liquidity to support the business. Cash & deposit balances at the end of the quarter were AED 727.4 million. ADNIC's balance sheet continues to be strongly capitalised. Shareholders' equity at the end of the quarter was AED 2.05 billion and total assets at AED 8.77 billion. Notwithstanding the challenges caused by the pandemic, ADNIC's solvency remains well above the regulatory requirement, as demonstrated over the past few years.

ADNIC is proud to support the UAE Government and community in navigating the different challenges created by the COVID-19 outbreak. In challenging times, ADNIC has taken several steps to support its customers and employees during the outbreak. The company contributed to the wider UAE community by partnering with Ma'an Abu Dhabi on its 'Together We Are Good' programme, while becoming one of the country's first insurers to arrange teleconsultation facilities for customers with medical providers. ADNIC also put in place comprehensive business continuity plans to navigate through the current situation, and will continue to invest in latest technologies to adapt as needed.

ADNIC's Board of Directors commends the UAE authorities for taking fast and decisive action to fight against the spread of COVID-19 and extends their gratitude to the brave and dedicated work being done by medical professionals and front-line personnel.

On behalf of the Board of Directors, I would like to extend our sincere gratitude to His Highness Sheikh Khalifa Bin Zayed Al Nahyan, President of the UAE, His Highness Sheikh Mohammed Bin Rashid Al Maktoum, UAE Vice President and Prime Minister, and Ruler of Dubai, and His Highness Sheikh Mohamed Bin Zayed Al Nahyan, Crown Prince of Abu Dhabi and Deputy Supreme Commander of the UAE Armed Forces, for their continued support.

I would also like to express my gratitude towards our customers, partners and shareholders for their support during this unprecedented time, and ADNIC employees for their continuous commitment to our customers and their contribution to the community during this challenging time.

Sheikh Mohamed Bin Saif Al-Nahyan

Chairman of the Board

Abu Dhabi National Insurance Company P.J.S.C. Chief Executive Officer's Statement For the three-month period ended 31 March 2020

I hereby present ADNIC's financial results for the three-month period ended 31 March 2020.

ADNIC's net profit reached AED 122.6 million for the first quarter of 2020, a 133.1% increase compared to the same quarter last year. Our solid financial performance in the first quarter reflects our ability to adapt to challenging market conditions, the fundamental strength of the company and the exceptional contribution of our employees to provide uninterrupted service to customers.

ADNIC implemented a number of prudent measures to ensure the wellbeing of all stakeholders in response to the COVID-19 outbreak, putting in place a comprehensive business continuity plan to provide uninterrupted services to our customers and fully utilising the technological resources at our disposal. Our customers are at the heart of everything we do, and I am proud that we continued to deliver on our promise of being their *reliable insurer* during this difficult time.

ADNIC also continued to give back to the local community through our wide-ranging and long-standing CSR initiatives and activities. We made valuable contributions to the wider community by partnering with Ma'an Abu Dhabi towards the 'Together We Are Good' programme to support the UAE community in addressing the fight against the pandemic.

Key Financial Highlights

Gross Written Premiums

For the first quarter of 2020 ended 31st March 2020, ADNIC's gross written premiums increased by 7.7% to AED 1.87 billion, compared to AED 1.74 billion for the same period in 2019.

Premium Retention

The overall premium retention ratio is 32% for the first quarter ended 31st March 2020, compared to 33% for the same period in 2019.

Net Underwriting Income

For the first quarter ended 31st March 2020, ADNIC's net underwriting profit increased by 79.4% to AED 151.2 million, against AED 84.3 million for the same period in 2019.

General and Administrative Expenses

General and administrative expenses for the first quarter ended 31st March 2020 stood at AED 63.6 million, compared to AED 64.0 million for the same period in 2019.

Net Technical Profit

Net technical profit for the first quarter ended March 31st 2020 increased by 336.8% to AED 89.1 million, against AED 20.4 million for the same period in 2019.

Net Investment Income

ADNIC's net investment and other income increased by 8.4% to AED 35.0 million for first quarter ended 31st March 2020, compared to AED 32.3 million for the same period in 2019.

Net Profit

For the first quarter ended 3st March 2020, net profit increased by 133.1% to AED 122.6 million, compared to AED 52.6 million for the same period in 2019.

I would like to thank our clients, partners and shareholders for the continuous trust and confidence they have placed in us. I would also like to thank our Board of Directors for their support, our management team and employees for their hard work and dedication to ensure that we continue to deliver the service that our customers expect from us during this challenging time.

Ahmad Idris

Chief Executive Officer

Condensed consolidated interim financial information

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Independent Auditors' Report

To the Shareholders of Abu Dhabi National Insurance Company PJSC

Report on Review of Condensed Consolidated Interim Financial Information

Introduction

We have reviewed the accompanying 31 March 2020 condensed consolidated interim financial information of Abu Dhabi National Insurance Company PJSC (the "Company") and its subsidiary (collectively referred to as the "Group"), which comprises:

- the condensed consolidated interim statement of financial position as at 31 March 2020;
- the condensed consolidated interim statement of profit or loss for the three-month period ended 31 March 2020;
- the condensed consolidated interim statement of profit or loss and other comprehensive income for the three-month period ended 31 March 2020;
- the condensed consolidated interim statement of changes in shareholders' equity for the three-month period ended 31 March 2020;
- the condensed consolidated interim statement of cash flows for the three-month period ended 31 March 2020; and
- notes to the condensed consolidated interim financial information.

Management is responsible for the preparation and presentation of this condensed consolidated interim financial information in accordance with IAS 34, 'Interim Financial Reporting'. Our responsibility is to express a conclusion on this condensed consolidated interim financial information based on our review.

Scope of Review

We conducted our review in accordance with the International Standard on Review Engagements 2410, "Review of Interim Financial Information Performed by the Independent Auditor of the Entity". A review of condensed consolidated interim financial information consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with International Standards on Auditing and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.



Independent Auditors' Review Report 31 March 2020

Conclusion

Based on our review, nothing has come to our attention that causes us to believe that the accompanying 31 March 2020 condensed consolidated interim financial information is not prepared, in all material respects, in accordance with IAS 34, 'Interim Financial Reporting'.

KPMG Lower Gulf Limited

Saif Fayez Shawer Registration No: 1131

Abu Dhabi, United Arab Emirates

Date: 30 April 2020

Condensed consolidated interim statement of financial position

as at			
		(Unaudited)	(Audited)
		31 March	31 December
		2020	2019
	Note	AED'000	AED'000
Assets			
Property and equipment		75,538	71,950
Financial assets at amortised cost	7	806,022	800,872
Financial assets at fair value through other comprehensive income	7	965,431	1,203,104
Financial assets at fair value through profit or loss	7	335,915	325,493
Investment properties		697,909	703,027
Statutory deposits	8	10,000	10,000
Insurance balances receivable	5	1,512,092	962,770
Reinsurers' share of unearned premiums reserve	6	1,594,153	926,667
Reinsurers' share of outstanding claims reserves	6	1,588,437	1,634,783
Reinsurers' share of claims incurred but not reported reserve	6	314,370	259,317
	5		
Prepayments and other receivables		153,632	112,660
Deposits	8	271,216	128,292
Bank balance and cash	8	446,202	782,073
Total access		9 770 017	7.021.009
Total assets		8,770,917	7,921,008
T'411' 1-114'			
Equity and liabilities			
Equity		##O OOO	570 000
Share capital		570,000	570,000
Share premium		110,925	110,925
Legal reserve		215,925	215,925
General reserve		1,000,000	1,000,000
Fair value reserve		(69,708)	94,126
Retained earnings		219,972	305,361
		-	
Total equity		2,047,114	2,296,337
Liabilities			
Employees' end of service benefits		29,489	30,916
Other payables		343,870	213,388
Accounts payables		1,213,938	1,128,766
		1,587,297	1,373,070
Technical reserves			
Unearned premiums reserve	6	2,307,339	1,385,236
Outstanding claims reserve	6	2,306,251	2,393,205
Claims incurred but not reported reserve	6	487,210	437,454
Allocated and unallocated loss adjustment expenses reserve	6	35,706	35,706
			4.0.74 < 0.4
Total technical reserves		5,136,506	4,251,601
Total liabilities		6,723,803	5,624,671
Total equity and liabilities		8,770,917	7,921,008

To the best of our knowledge, nothing has come to our attention that causes us to believe that the condensed consolidated interim financial information is not prepared, in all material respects, in accordance with IAS 34.

Chairman of the Board of Directors

Chief Executive Officer

The notes set out on pages 8 to 20 form an integral part of this condensed consolidated interim financial information. The independent auditors' report on review of the condensed consolidated interim financial information is set out on pages 1 and 2.

Condensed consolidated interim statement of profit or loss

for the three-month period ended 31 March (Unaudited)

	Note	2020 AED'000	2019 AED'000
Underwriting income			
Gross premiums written	14	1,874,860	1,741,507
Reinsurance share of gross premiums written	14	(1,273,765)	(1,173,276)
Net premiums written		601,095	568,231
Net transfer to unearned premiums reserve	14	(254,617)	(228,015)
Net premiums earned	14	346,478	340,216
Commission income earned	14	53,421	57,808
Commission expenses incurred	14	(34,830)	(35,007)
Gross underwriting income		365,069	363,017
Gross claims paid	14	(568,546)	(618,383)
Reinsurance share of claims paid	14	324,994	291,249
Net claims paid	14	(243,552)	(327,134)
Change in outstanding claims reserve		86,954	145,480
Change in reinsurance share of outstanding claims reserve		(46,346)	(80,173)
Net decrease / (increase) in incurred but not reported claims reserve	e	5,297	(7,876)
Net claims incurred		(197,647)	(269,703)
Underwriting income		167,422	93,314
Other income related to underwriting activities	14	2,082	4,268
Other expenses related to underwriting activities	14	(18,281)	(13,257)
Net underwriting income	14	151,223	84,325
Income from investments	10	26,528	24,020
Income from investment properties (rental income), net	10	8,445	8,244
Total income		186,196	116,589
General and administrative expenses		(63,578)	(63,964)
Profit for the period		122,618	52,625
Earnings per share: Basic and diluted earnings per share (AED)	11	0.22	0.09

The notes set out on pages 8 to 20 form an integral part of this condensed consolidated interim financial information.

The independent auditors' report on review of the condensed consolidated interim financial information is set out on pages 1 and 2.

Condensed consolidated interim statement of profit or loss and other comprehensive income

for the three-month period ended 31 March (Unaudited)

	Note	2020 AED'000	2019 AED'000
Profit for the period		122,618	52,625
Other comprehensive income			
Items that will not be reclassified subsequently to the consolidated statement of profit or loss:			
(Loss) / gain on sale of equity investments at fair value through other comprehensive income, <i>net</i>		(63,452)	1,073
Change in fair value of equity investments at fair value through other comprehensive income, <i>net</i>		(124,457)	16,876
Items that are or may be reclassified subsequently to the consolidated statement of profit or loss:			
Change in fair value of debt investments at fair value through other comprehensive income		(39,115)	12,071
Impairment loss on debt investments measured at fair value through other comprehensive income – reclassified to profit or loss		(262)	-
Directors' remuneration		-	(5,800)
Other comprehensive (loss) / income for the period		(227,286)	24,220
Total comprehensive (loss) / income for the period		(104,668)	76,845

The notes set out on pages 8 to 20 form an integral part of this condensed consolidated interim financial information.

The independent auditors' report on review of the condensed consolidated interim financial information is set out on pages 1 and 2.

Condensed consolidated interim statement of changes in shareholders' equity for the three-month period ended 31 March (Unaudited)

	Share capital AED'000	Share premium AED'000	Legal reserve AED'000	General reserve AED'000	Fair value reserve AED'000	Mandatory convertible bond AED'000	Retained earnings AED'000	Total AED'000
Balance at 1 January 2019 (Audited)	375,000		187,500	850,000	85,914	305,925	297,400	2,101,739
Total comprehensive income: Profit for the period Other comprehensive income / (loss) for the period Total comprehensive income for the period	- - -	- - -	- 	- - -	28,947 28,947	- - -	52,625 (4,727) 47,898	52,625 24,220 76,845
Transactions with owners of the Company: Dividend paid (note 9) Total transactions with owners of the Company	<u>-</u>	_			<u>-</u>		(112,500) (112,500)	(112,500) (112,500)
Transfer from retained earnings to general reserve Balance at 31 March 2019 (<i>Unaudited</i>)	375,000	<u>-</u>	187,500	150,000 1,000,000	114,861	305,925	(150,000) 82,798	2,066,084
Balance at 1 January 2020 (Audited)	570,000	110,925	215,925	1,000,000	94,126	-	305,361	2,296,337
Total comprehensive income: Profit for the period Other comprehensive loss for the period Total comprehensive (loss) / income for the period	- - -	- - -	<u>-</u> 	- - -	(163,834) (163,834)	- - -	122,618 (63,452) 59,166	122,618 (227,286) (104,668)
Transactions with owners of the Company: Dividend paid (note 9) Total transactions with owners of the Company	<u>.</u>	<u>-</u>	<u> </u>	<u>-</u>	<u>.</u>	<u> </u>	(144,555) (144,555)	(144,555) (144,555)
Balance at 31 March 2020 (Unaudited)	570,000	110,925	215,925	1,000,000	(69,708)		219,972	2,047,114

The notes set out on pages 8 to 20 form an integral part of this condensed consolidated interim financial information.

Condensed consolidated interim statement of cash flows

for the three-month period ended 31 March (Unaudited)

for the three-month period ended 31 March (Undudited)		***	2010
	37 .	2020	2019
Cach flaws from aparating activities	Note	AED'000	AED'000
Cash flows from operating activities			
Profit for the period		122,618	52,625
Adjustments for:			
Depreciation		4,439	4,978
Amortisation		541	679
Net impairment loss on insurance balances receivable		5,789	3,393
Allowance for impairment loss on other financial assets		(6)	-
Fair value loss / (gain) on financial assets at fair value			
through profit or loss	10	4,911	(3,321)
Change in fair value of investment properties		2,666	-
Accretion on mandatory convertible bonds		-	700
Amortisation of transaction cost - mandatory convertible bonds		-	45
Loss on disposal of property and equipment		2	-
Provision for employees' end of service benefits		1,015	973
Net cash generated from operations		141,975	60,072
Changes in:			
Insurance balances receivable, prepayments and			
other receivables		(596,489)	(506,454)
Accounts and other payables		215,654	174,584
Unearned premiums reserve, <i>net</i>		254,617	228,015
Gross outstanding claims and IBNR reserves		(37,198)	(5,635)
Reinsurers' share of outstanding claims and IBNR reserves		(8,707)	(51,796)
Cash used in operations		(30,148)	(101,214)
Employees' end of service benefits paid		(2,442)	(309)
Net cash used in operating activities		(32,590)	(101,523)
The cash used in operating activities		(32,370)	(101,323)
Cash flows from investing activities			
Proceeds from sale of investments		184,435	117,348
Purchase of investments		(194,774)	(139,233)
Bank deposits (placed) / withdrawn, net		(143,027)	160,705
Purchase of property and equipment		(5,576)	(1,853)
		(1.50.0.12)	126067
Net cash (used in) / generated from investing activities		(158,942)	136,967
Cash flows from financing activities			
Dividends paid		(144,555)	(112,500)
Directors' remuneration		-	(5,800)
Net cash used in financing activities		(144,555)	(118,300)
Net decrease in cash and cash equivalents		(336,087)	(82,856)
-		, , ,	
Cash and cash equivalents at 1 January		782,518	336,769
Cash and cash equivalents at 31 March	8	446,431	253,913

Non-cash transactions include transfer from investment properties to property and equipment of AED 2,452 thousand.

The notes set out on pages 8 to 20 form an integral part of this condensed consolidated interim financial information.

The independent auditors' report on review of the condensed consolidated interim financial information is set out on pages 1 and 2.

Notes to the condensed consolidated interim financial information

1 Legal status and activities

Abu Dhabi National Insurance Company PJSC (the 'Company') is a public joint stock company registered and incorporated in Abu Dhabi, United Arab Emirates, by Law No. (4) of 1972 as amended, and is governed by the provisions of the Federal Law No. (6) of 2007 concerning the Establishment of the Insurance Authority and Organisation of the Insurance Operations, the Federal Law No. (2) of 2015 concerning the Commercial Companies, Insurance Authority Board decision No. (25) of 2014 Pertinent to Financial Regulations for insurance companies and Insurance Authority Board of Directors' Decision No. (23) of 2019 concerning Instructions Organising Reinsurance Operations. The Group's principal activity is the transaction of insurance and reinsurance business of all classes and is registered with the Insurance Companies Register of Insurance Authority of UAE under registration No. 001. The registered office of the Company is Khalifa Street, ADNIC Building, P. O. Box 839, Abu Dhabi, UAE.

The condensed consolidated interim financial statements of the Group were approved for issuance on behalf of the Board of Directors on 30 April 2020.

2 Basis of preparation

(a) Statement of compliance

This condensed consolidated interim financial information has been prepared in accordance with International Accounting Standard ("IAS") 34, Interim Financial Reporting. Accordingly, this condensed consolidated interim financial information do not include all of the information required for a complete set of financial statements, and should be read in conjunction with the consolidated financial statements of the Group as at and for the year ended 31 December 2019, which have been prepared in accordance with International Financial Reporting Standards ("IFRS"). The results for the three-month period ended 31 March 2020 are not necessarily indicative of the results for the year ending 31 December 2020.

(b) Basis of measurement

The condensed consolidated interim financial information has been prepared under the historical cost convention except for investment properties, financial assets at fair value through profit or loss and financial assets at fair value through other comprehensive income which are carried at fair values.

(c) Functional and reporting currency

This condensed consolidated interim financial information is presented in United Arab Emirates Dirhams ("AED"), which is the Group's functional currency. Except as indicated, financial information presented in AED has been rounded to the nearest thousand.

(d) Use of judgments and estimates

In preparing this condensed consolidated interim financial information, significant judgments made by the management in applying the Group's accounting policies and the key sources of estimation were the same as those that were applied to the consolidated financial statements as at and for the year ended 31 December 2019.

3 Changes in accounting policies, estimates and judgements

The Group has consistently applied the accounting policies as applied by the Group in the annual consolidated financial statements for the year ended 31 December 2019.

Notes to the condensed consolidated interim financial information

4 Basis of consolidation

The condensed consolidated interim financial information comprises the financial results of the Company and those of its following subsidiary:

Subsidiary	Principal activity	Country of incorporation	Ownership
ADNIC International LTD	*Other activities auxiliary to insurance	United Kingdom	100%

^{*} The Company incorporated a wholly owned subsidiary on 3 July 2017 named ADNIC International LTD to operate as a representative office of the Company in London, England.

The subsidiary is fully consolidated from the date on which control is transferred to the Company. Control is achieved when the Group is exposed, or has rights, to variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee.

The financial statements of the subsidiary are prepared for the same reporting year as the Group, using consistent accounting policies.

5 Insurance balances receivable, prepayments and other receivables

	(Unaudited)	(Audited)
	31 March	31 December
	2020	2019
	AED'000	AED'000
Insurance balances receivable	1,658,048	1,102,937
Less: allowance for expected credit losses	(145,956)	(140,167)
Insurance balances receivable	1,512,092	962,770
Prepayments and other receivables:		
Deferred acquisition costs	90,434	76,721
Rental income receivables, net	12,224	3,131
Prepayments	20,852	7,146
Other receivables, net of expected credit losses (i)	30,122	25,662
Prepayments and other receivables	153,632	112,660
Total insurance balances receivable, prepayments		
and other receivables	1,665,724	1,075,430

⁽i) Other receivables are stated net of expected credit losses amounting to AED 1,931 thousand (31 December 2019: AED 1,525 thousand).

Notes to the condensed consolidated interim financial information

6 Insurance contract liabilities and reinsurance contract assets

		(Unaudited) 31 March 2020 AED'000	(Audited) 31 December 2019 AED'000
	Insurance contract liabilities	2 207 220	1 205 226
	Unearned premiums reserve (i) Outstanding claims reserve (ii)	2,307,339 2,341,957	1,385,236 2,428,911
	Claims incurred but not reported reserve	487,210	437,454
		5,136,506	4,251,601
	Re-insurance contract assets		
	Unearned premiums reserve	1,594,153	926,667
	Outstanding claims reserve	1,588,437	1,634,783
	Claims incurred but not reported reserve	314,370	259,317
		3,496,960	2,820,767
	Insurance contract liabilities - net	712 107	450 560
	Unearned premiums reserve (i)	713,186 753,520	458,569 794,128
	Outstanding claims reserve (ii) Claims incurred but not reported reserve	172,840	178,128
	-	1,639,546	1,430,834
			=======================================
(i)	Unearned premiums reserve includes:		
		(Unaudited)	(Audited)
		31 March	31 December
		2020	2019
		AED'000	AED'000
	Premiums deficiency reserve - gross	107,768	110,097
	Premiums deficiency reserve - net	19,625	29,831
	Unexpired risk reserve - gross	53,747	40,860
	Unexpired risk reserve - net	16,994	13,080
			

⁽ii) Outstanding claims reserve includes allocated and unallocated loss adjustment expenses reserve of AED 35.7 million (31 December 2019: AED 35.7 million).

Notes to the condensed consolidated interim financial information

7 **Investments**

8

	(Unaudited) 31 March 2020 AED'000	(Audited) 31 December 2019 AED'000
Financial assets at amortised cost Financial assets at fair value through other comprehensive income Financial assets at fair value through profit or loss	806,022 e 965,431 335,915	800,872 1,203,104 325,493
	2,107,368	2,329,469
Geographical concentration of investments is as follows:		
Within UAE Outside UAE	1,248,524 858,844	1,382,786 946,683
	2,107,368	2,329,469
Cash and cash equivalents		
	(Unaudited) 31 March 2020 AED'000	(Audited) 31 December 2019 AED'000
Cash on hand Statutory deposits Cash / call / current accounts with local banks, including deposits Less: allowance for expected credit losses	91 10,000 717,723 (396)	90 10,000 910,785 (510)
Total bank balances and cash Less: statutory deposits Less: deposits with original maturities of three months or more	727,418 (10,000) (271,216)	920,365 (10,000) (128,292)
Bank balances and cash <i>Add:</i> allowance for expected credit losses	446,202 229	782,073 445
Cash and cash equivalents for the purpose of the condensed consolidated interim statement of cash flows	446,431	782,518

	(<i>Unaudited</i>) 31 March 2020 AED'000	(Audited) 31 December 2019 AED'000
Within UAE Outside UAE	677,676 49,742	901,153 19,212
	727,418	920,365

Notes to the condensed consolidated interim financial information

8 Cash and cash equivalents (continued)

Interest rates on bank deposits range between 1.58% to 3.50% (31 December 2019: 2.00% to 3.50%).

In accordance with the requirements of Federal Law No. 6 of 2007, concerning Establishment of Insurance Authority and Organisation of its Operations, the Group maintains a bank deposit of AED 10 million (31 December 2019: AED 10 million) which cannot be utilised without the consent of the UAE Insurance Authority.

9 Retained earnings

At the Annual General Assembly held on 15 March 2020 (31 December 2019: 19 March 2019 relating to the results of the year ended 31 December 2018), the Shareholders approved the distribution of cash dividend relating to the results for the year ended 31 December 2019 of AED 0.30 per share amounting to AED 144,555 thousand (31 December 2019: AED 0.30 per share amounting to AED 112,500 thousand).

Dividend on shares resulting from conversion of mandatory convertible bonds are calculated from the date of conversion of bonds of 15 June 2019 in accordance with Article No. (232) of the Commercial Companies Law.

At the Annual General Assembly held on 15 March 2020, the Shareholders approved board of directors' remuneration relating to the results for the year ended 31 December 2019 amounting to AED 5,800 thousand (31 December 2019: AED 5,800 thousand relating to the results for the year ended 31 December 2018).

10 Net investments and other income

	(Unaudited) Three-month	(<i>Unaudited</i>) Three-month
	period ended	period ended
	31 March	31 March
	2020 AED'000	2019 AED'000
Income from investment properties (rental income), net	8,445	8,244
Dividend income	24,904	13,088
Net interest income on bank deposits and bonds	10,958	13,080
Decrease in fair value of investment properties	(2,666)	-
Change in fair value of financial assets at fair value		
through profit or loss	(4,911)	3,321
Other expenses, net	(1,757)	(5,469)
Income from investments, net	26,528	24,020
	34,973	32,264

Notes to the condensed consolidated interim financial information

11 Basic and diluted earnings per share

Basic and diluted earnings per share are calculated by dividing the profit for the period by the weighted average number of ordinary shares outstanding during the period.

	(Unaudited)	(Unaudited)
	Three-month	Three-month
	period ended	period ended
	31 March	31 March
	2020	2019
	AED'000	AED'000
Profit for the period	122,618	52,625
Accretion recognised during the period		
on mandatory convertible bonds	-	700
Profit for the period used for calculating basic and		
diluted earnings per share	122,618	53,325
Ordinary shares outstanding during the period	570,000	375,000
Effect of conversion of mandatory convertible bonds	-	195,000
Weighted average number of ordinary shares adjusted		
for the effect of mandatory convertible bonds used for		
calculating basic and diluted earnings per share	570,000	570,000
Basic and diluted earnings per share (AED)	0.22	0.09
Zant and drawed cannings per smale (122)	=======================================	=======================================

12 Related parties

Identity of related parties

Related parties comprise major shareholders, associated companies, directors and key management personnel of the Group and entities controlled, jointly controlled or significantly influenced by such parties. Government of Abu Dhabi holds 24 percent shareholding in the Group through Abu Dhabi Investment Council.

Notes to the condensed consolidated interim financial information

Related parties (continued)

Pricing policies and terms of these transactions are approved by the management. The Group maintains significant balances with these related parties which arise from commercial transactions as follows:

Balances with related parties included in the condensed consolidated interim statement of financial position are as follows:

	31 March 2020 (Unaudited)			
	Directors and key management AED'000	Major shareholder AED'000	Others AED'000	Total AED'000
Insurance balances receivable, prepayments and other receivables	1,277	26	293,788	295,091
Accounts payables	7	<u>-</u>	5,441	5,448
Cash and bank balances	-	<u>-</u>	336,473	336,473
Investments	-	<u>-</u>	386,714	386,714
Statutory deposits	-	<u>-</u>	10,000	10,000
Insurance contract liabilities	24	67	1,344,117	1,344,208

Others comprise of companies controlled by the directors of the Group and major shareholders.

	31 December 2019 (Audited)			
	Directors and key management AED'000	Major shareholder AED'000	Others AED'000	Total AED'000
Insurance balances receivable,				
prepayments and other receivables	1,588	2	143,799	145,389
				
Accounts payables	316	-	11,031	11,347
	=			
Cash and bank balances	-	-	127,087	127,087
	=			
Investments	-	-	417,847	417,847
Statutory deposits	-	-	10,000	10,000
Insurance contract liabilities	103	70	1,014,827	1,015,000
				

Contingent liabilities issued in favor of related parties as at 31 March 2020 amounted to AED 98,541 thousand (31 December 2019: AED 96,237 thousand).

Notes to the condensed consolidated interim financial information

12 Related parties (continued)

Transactions with related parties during the period are as follows:

-	Three-month	period ended 3	31 March 2020	(Unaudited)
	Directors and key management AED'000	Major	Others AED'000	Total AED'000
Premiums written	18	54	647,154	647,226
Claims incurred	12	40	125,593	125,645
Dividend income	-	-	3,280	3,280
Interest income	-	-	2,693	2,693
Directors remuneration	5,800	-		5,800
Other investment income	-	-	42	42
	Three-month Directors and key management AED'000	period ended 3 Major shareholder AED'000	31 March 2019 Others AED'000	(Unaudited) Total AED'000
Premiums written	92	64	629,574	629,730
Claims incurred	-	1	92,347	92,348
Dividend income	-	-	2,389	2,389
Interest income	-	-	5,470	5,470
Directors remuneration	5,800	-		5,800
Other investment income	-	-	46	46
Compensation of key management p	ersonnel is as fo	Т	(Unaudited) Three-month period ended 31 March 2020	(Unaudited) Three-month period ended 31 March 2019
Salaries and short-term benefits Staff end of service benefits			5,941 177	AED'000 5,566 134
			6,118	5,700

Notes to the condensed consolidated interim financial information

13 Fair value of financial instruments

A number of the Group's accounting policies and disclosures require the measurement of fair values, for both financial and non-financial assets and liabilities.

IFRS 13 establishes a single framework for measuring fair value and making disclosures about fair value measurements when such measurements are required or permitted by other IFRSs. It unifies the definition of fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

Management regularly reviews significant unobservable inputs and valuation adjustments. If third party information, such as broker quotes or pricing services, is used to measure fair values, then the management assesses the evidence obtained from the third parties to support the conclusion that such valuations meet the requirements of IFRS, including the level in the fair value hierarchy in which such valuations should be classified.

When measuring the fair value of an asset or a liability, the Group uses market observable data as far as possible. Fair values are categorised into different levels in a fair value hierarchy based on the inputs used in the valuation techniques as follows:

- Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3: inputs for the asset or liability that are not based on observable market data (unobservable inputs).

If the inputs used to measure the fair value of an asset or a liability might be categorised in the different levels of the fair value hierarchy, then the fair value measurement is categorised in its entirety in the same level of the fair value hierarchy as the lowest level input that is significant to the entire measurement.

The Group recognises transfers between levels of the fair value hierarchy at the end of the reporting period during which the change has occurred.

Assets measured at fair value – fair value hierarchy

The table below analyses assets at fair value at the end of the reporting period, by the level in the fair value hierarchy into which the fair value measurement is categorised:

Level 1 AED'000	Level 2 AED'000	Level 3 AED'000	Total AED'000
1,208	-	334,707	335,915
788,417	-	177,014	965,431
789,625	-	511,721	1,301,346
1,871	-	323,622	325,493
1,027,605	-	175,499	1,203,104
1,029,476	-	499,121	1,528,597
	1,208 788,417 789,625 ————————————————————————————————————	1,208 - 788,417 - 789,625 - 1,871 - 1,027,605 -	1,208 - 334,707 788,417 - 177,014 789,625 - 511,721 1,871 - 323,622 1,027,605 - 175,499

Notes to the condensed consolidated interim financial information

Fair value of financial instruments (continued)

Fair value of financial instruments measured at amortised cost

Except as detailed in the following table, management considers that the carrying amounts of financial assets and financial liabilities recognised in the condensed consolidated interim financial information approximate their fair values.

	Carrying amount AED'000	Fair value AED'000
31 March 2020 (Unaudited) Financial assets at amortised cost	806,022	801,937
31 December 2019 (Audited) Financial assets at amortised cost	800,872	822,750

Movement in level 3 for investments carried at fair value through profit or loss and investments at fair value through OCI is as follows:

	(Unaudited) 31 March 2020 AED'000	(Audited) 31 December 2019 AED'000
Balance as at 1 January	499,121	501,799
Change in fair value	(8,418)	(26,341)
Additions	50,648	105,855
Transfers	_	(18,275)
Disposals	(29,630)	(63,917)
Balance as at period / year end	511,721	499,121

During the three-month period ended 31 March 2020, there were no transfers between the levels (31 December 2019: from Level 3 to Level 1 of AED 18,275 thousand).

Notes to the condensed consolidated interim financial information

14 Segment information

The Group is organised into two main business segments:

Underwriting of commercial lines of business – incorporating all classes of general insurance including marine cargo, marine hull, aviation, energy, property and engineering; and

Underwriting of consumer line of business – incorporating all classes of insurance including accident, motor and medical.

Thre	Three-month period ended 31 March 2020 (Unaudited)			
	Commercial	Consumer	Total	
	AED'000	AED'000	AED'000	
Gross premiums written Less: reinsurance share of	1,099,992	774,868	1,874,860	
gross premiums written	(964,599)	(309,166)	(1,273,765)	
Net premiums written	135,393	465,702	601,095	
Net change in unearned premiums reserve	(25,544)	(229,073)	(254,617)	
Net premiums earned	109,849	236,629	346,478	
Gross claims paid	(255,289)	(313,257)	(568,546)	
Less: reinsurance share of claims paid	203,290	121,704	324,994	
Net claims paid Net change in outstanding claims and	(51,999)	(191,553)	(243,552)	
incurred but not reported claims reserves	18,888	27,017	45,905	
Net claims incurred	(33,111)	(164,536)	(197,647)	
Commission income earned	32,703	20,718	53,421	
Commission expenses incurred	(25,409)	(9,421)	(34,830)	
Net commissions income	7,294	11,297	18,591	
Other underwriting income	1,510	572	2,082	
Other underwriting expenses	(5,618)	(12,663)	(18,281)	
Net other underwriting expenses	(4,108)	(12,091)	(16,199)	
Net underwriting income	79,924	71,299	151,223	
Net investment and other income			34,973	
General and administrative expenses			(63,578)	
Profit for the period			122,618	

Assets and liabilities of the Group are commonly used across the segments. There were no transactions between the segments.

Notes to the condensed consolidated interim financial information

14 Segment information (continued)

Thre	e-month period end	led 31 March 2019	(Unaudited)
<u></u>	Commercial	Consumer	Total
	AED'000	AED'000	AED'000
Gross premiums written Less: reinsurance share of	933,403	808,104	1,741,507
gross premiums written	(790,441)	(382,835)	(1,173,276)
Net premiums written	142,962	425,269	568,231
Net change in unearned premiums reserve	(49,648)	(178,367)	(228,015)
Net premiums earned	93,314	246,902	340,216
Gross claims paid	(278,914)	(339,469)	(618,383)
Less: reinsurance share of claims paid	203,245	88,004	291,249
Net claims paid Net change in outstanding claims and	(75,669)	(251,465)	(327,134)
incurred but not reported claims reserves	25,468	31,963	57,431
Net claims incurred	(50,201)	(219,502)	(269,703)
Commission income earned	37,820	19,988	57,808
Commission expenses incurred	(23,958)	(11,049)	(35,007)
Net commissions income	13,862	8,939	22,801
Other underwriting income	2,828	1,440	4,268
Other underwriting expenses	(4,166)	(9,091)	(13,257)
Net other underwriting expenses	(1,338)	(7,651)	(8,989)
Net underwriting income	55,637	28,688	84,325
Net investment and other income			32,264
General and administrative expenses			(63,964)
Profit for the period			52,625

Notes to the condensed consolidated interim financial information

15 Contingent liabilities and commitments

<u> </u>	(Unaudited)	(Audited)
	31 March	31 December
	2020	2019
	AED'000	AED'000
Commitments in respect of uncalled subscription of		
equities held as investments	50,987	64,600
Bank guarantees	209,030	218,602
Letters of credit	384	384

The above bank guarantees and letters of credit were issued in the normal course of business.

Legal claims

The Group, in common with the significant majority of insurers, is subject to litigation in the normal course of the business. Management, based on advice from independent loss adjusters, internal and external legal counsels, makes provision, where applicable, representing amounts expected to result in a probable outflow of economic resources.

16 COVID-19 impact on the Group

On 11 March 2020, the World Health Organization ("WHO") officially declared COVID-19 a global pandemic, the Group's medical business is anticipating fewer losses due to policy exclusion for pandemic and a reduction on the claims outgo as elective treatments are cancelled or postponed. For commercial business, the Group anticipates more claims due to Business Interruption (BI) on all-risk policies. However, this is not expected to have a material impact in relation to the net claims paid due to lower retention levels of the Group. The impact on life insurance is not anticipated to have a material impact due to low rate of deaths.

Further, the Group's reinsurance arrangements which are approved by the Group's reinsurance committee, are generally placed with international reputed reinsurance companies with high credit ratings. The steps taken by the Company to estimate the impact of COVID-19 and the judgments applied by management in assessing the values of assets and liabilities as at 31 March 2020 includes both quantitative and qualitative criteria and are subject to significant judgment due to the rapidly changing dynamics of COVID-19. Further, the Group maintains strong liquidity position and continues to monitor and respond to all liquidity requirements that are presented. The Group has calibrated stress testing scenarios to current market conditions in order to assess the impact on the Group in current extreme stress.

As part of its continuing response to the outbreak, the Group became one of the country's first insurers to arrange teleconsultation facilities for customers with medical providers and has implemented a number of support measures for stakeholders. The Group has also contributed to the wider UAE community by partnering with Ma'an Abu Dhabi and making an AED 3 million donation to its 'Together We Are Good' programme.

The Group has remained fully operational throughout and has established comprehensive business continuity and remote working plans enabled by the right technologies and systems to ensure uninterrupted services to customers. The outbreak has not caused any significant delays in policies issuance and claims settlements. However, the Group will continue to monitor the effects of COVID-19 on customers and its operations and will take further action as needed. Further, the Group may not have a major impact on the premium growth, however there may be an impact on the Groups Investment Income in future due to economic instability and uncertainty.