Condensed consolidated interim financial information

30 September 2020

Principal business address: Abu Dhabi National Insurance Company PJSC P.O. Box: 839 Abu Dhabi UAE

Abu Dhabi National Insurance Company PJSC

Composition of Board of Directors

Chairman: Sheikh Mohamed Bin Saif Al-Nahyan

Vice Chairman: Sheikh Theyab Bin Tahnoon Al-Nahyan

Members: H.E. Sultan Rashed Al-Dhaheri

Mr. Abdulla Khalaf Al-Otaiba

Mr. Omar Liaqat

Mr. Abdulrahman Hamad Al-Mubarak Mr. Hazza Mohamed Rubayea Al-Mheiri Mr. Hamoodah Ghanem Bin Hamoodah

Mr. Mohamed Khalaf Al-Otaiba

Chief Executive Officer: Mr. Ahmad Idris

Address: P.O. Box 839

Abu Dhabi

United Arab Emirates

External auditors: KPMG Lower Gulf Limited

Abu Dhabi National Insurance Company P.J.S.C. Board of Directors' Statement For the nine-month period ended 30 September 2020

The Board of Directors is pleased to report Abu Dhabi National Insurance Company's financial results for the nine months ended 30 September 2020. In a year full of uncertainty, our strategic actions have enabled us to deliver resilient results as we recorded a net profit of AED 282.8 million, a 45.5% increase compared to the same quarter last year.

ADNIC continues to demonstrate solid results, while making significant progress against its strategic agenda. Looking at our key financial highlights, our technical underwriting results remained solid with 44.0% growth, compared to same quarter last year. Particularly strong gains were achieved in the total insurance premium reaching AED 3,166.3 million which is 6.2% growth compared to the previous year with AED 2,982.3 million, and the technical profit which increased by 125.5% - reaching 201.8 million in the third quarter of 2020 compared to 89.5 million in the previous year.

The growth in revenue is primarily driven by the Commercial Lines division which has recorded a 12.8% increase compared to the previous year as a result of a successful conversion of new business opportunities. The company delivered a resilient 5% growth across our Employee Benefits division for Q3 2020 on the basis of strong renewal and new business performance.

Retail Motor continues to go through a challenging period as a combination of the overall segment slowdown and the emerging premium rate downward pressure in the market. We expect this trend to stabilise in Q4 2020 as our corresponding business strategies are implemented. ADNIC's solvency continue to hold a material surplus above solvency requirements.

General and administrative expenses excluding provision for doubtful debts for the nine month period ended 30 September 2020 decreased by 4.1% to AED 172.2 million compared to AED 179.5 million for the same period in 2019 reflecting the improvement in the operational efficiency.

Total investment income for the year to date (*including Other Comprehensive Income*) was down 81.4% compared to the same period in 2019. The drawdown experienced in March 2020 continues to be an overhang on year-to-date investment returns. However, the other comprehensive income position improved during Q3 2020 versus Q2 2020 by AED 94.3 million and brought total investment income (*including Other Comprehensive Income*) for the year to AED 25.8 million.

On behalf of the Board of Directors, I would like to extend our sincere gratitude to His Highness Sheikh Khalifa Bin Zayed Al Nahyan, President of the UAE, His Highness Sheikh Mohammed Bin Rashid Al Maktoum, UAE Vice President and Prime Minister, and Ruler of Dubai, and His Highness Sheikh Mohamed Bin Zayed Al Nahyan, Crown Prince of Abu Dhabi and Deputy Supreme Commander of the UAE Armed Forces, for their continued support.

I would also like to thank our clients, partners and shareholders for the continuous trust and confidence they have placed in ADNIC during this challenging period. As one of the leading UAE insurance companies, we will continue to build on our expertise to deliver new innovative solutions and give back to our community throughout the remainder of the year and beyond.

Sheikh Mohamed Bin Saif Al-Nahyan

Chairman of the Board

Abu Dhabi National Insurance Company P.J.S.C Chief Executive Officer's Statement For the nine-month period ended 30th September 2020

I hereby present ADNIC's financial results for the nine-month period ended 30th September 2020.

I am very pleased to report that ADNIC has demonstrated solid financial performance for the 3rd quarter of 2020 both in terms of gross written premiums as well as net profit. This performance comes as a natural reflection of our comprehensive technical underwriting framework, wide and loyal customer base and our continuous dedication towards delivering market pioneering customer service standards despite the unprecedented and challenging ongoing market conditions. We look forward towards concluding this year strongly while we continue to innovate and strengthen our capabilities to meet the rapidly changing needs of our customers and to achieve superior returns for our shareholders.

Key Financial Highlights

Gross Written Premium

For the nine-month period ended September $30\text{th}\ 2020$, ADNIC's Gross Written Premium increased by 6.2% to AED 3.17 billion compared to AED 2.98 billion for the same period in 2019.

Premium Retention

The overall premium retention ratio reached 32.7% for the nine-month period ended September 30th 2020 compared to 30.8% for the same period in 2019.

Net Underwriting Income

For the nine-month period ended September 30th 2020, ADNIC Net Underwriting profit increased by 44.0% to AED 394.7 million, against a Net Underwriting Profit of AED 274.1 million for the same period in 2019.

General and Administrative Expenses

General and Administrative Expenses excluding provision for doubtful debts for nine-month period ended September 30th 2020 decreased by 4.1% to AED 172.2 million compared to AED 179.5 million for the same period in 2019.

Net Technical Profit

Net Technical Profit for the nine-month period ended September 30th 2020 increased by 125.5% to AED 201.8 million, against a Net Technical Profit of AED 89.5 million for the same period in 2019.

Net Investment Income

ADNIC's Net Investment and Other Income is AED 85.0 million for the nine-month period ended September 30th 2020 compared to AED 106.4 million for the same period in 2019.

Net Profit

For the nine-month period ended September 30th 2020, Net profit increased by 45.5% to AED 282.8 million, compared to a net profit of AED 194.4 million for the same period in 2019.

I would like to thank ADNIC's Board of Directors and shareholders for their continued support, our clients and business partners for their trust in our company and our management team and employees for their diligent efforts.

Ahmad Idris

Chief Executive Officer

Condensed consolidated interim financial information

| Contents | Page |
|--|------|
| Independent auditors' report on review of the condensed consolidated interim financial information | 1 |
| Condensed consolidated interim statement of financial position | 3 |
| Condensed consolidated interim statement of profit or loss | 4 |
| Condensed consolidated interim statement of profit or loss and other comprehensive income | 5 |
| Condensed consolidated interim statement of changes in shareholders' equity | 6 |
| Condensed consolidated interim statement of cash flows | 7 |
| Notes to the condensed consolidated interim financial information | 8 |



KPMG Lower Gulf Limited Level 19, Nation Tower 2 P.O.Box 7613 Abu Dhabi Corniche, Abu Dhabi United Arab Emirates Tel. +971 (2) 401 4800 Fax +971 (2) 632 7612 www.ae-kpmg.com

Independent Auditors' Report on Review of Condensed Consolidated Interim Financial Information

To the Shareholders of Abu Dhabi National Insurance Company PJSC

Introduction

We have reviewed the accompanying 30 September 2020 condensed consolidated interim financial information of Abu Dhabi National Insurance Company PJSC (the "Company") and its subsidiary (collectively referred to as the "Group"), which comprises:

- the condensed consolidated interim statement of financial position as at 30 September 2020;
- the condensed consolidated interim statement of profit or loss for the three-month and nine-month periods ended 30 September 2020;
- the condensed consolidated interim statement of profit or loss and other comprehensive income for the three-month and nine-month periods ended 30 September 2020;
- the condensed consolidated interim statement of changes in shareholders' equity for the nine-month period ended 30 September 2020;
- the condensed consolidated interim statement of cash flows for the ninemonth period ended 30 September 2020; and
- notes to the condensed consolidated interim financial information.

Management is responsible for the preparation and presentation of this condensed consolidated interim financial information in accordance with IAS 34, 'Interim Financial Reporting'. Our responsibility is to express a conclusion on this condensed consolidated interim financial information based on our review.



Abu Dhabi National Insurance Company PJSC

Independent Auditors' Report on Review of Condensed Consolidated Interim Financial Information 30 September 2020

Scope of Review

We conducted our review in accordance with the International Standard on Review Engagements 2410, "Review of Interim Financial Information Performed by the Independent Auditor of the Entity". A review of condensed consolidated interim financial information consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with International Standards on Auditing and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

Conclusion

Based on our review, nothing has come to our attention that causes us to believe that the accompanying 30 September 2020 condensed consolidated interim financial information is not prepared, in all material respects, in accordance with IAS 34, 'Interim Financial Reporting'.

KPMG Lower Gulf Limited

Saif Fayez Shawer Registration No: 1131

Abu Dhabi, United Arab Emirates

Date: 0 4 NOV 2020

Condensed consolidated interim statement of financial position as at

| | | (Unaudited) 30 September | (Audited) 31 December |
|---|--|-----------------------------|--------------------------|
| | La Vanda de la Caracteria de la Caracter | 2020 | 2019 |
| | Note | AED'000 | AED'000 |
| Assets | | 21 222 | 71.050 |
| Property and equipment Financial assets at amortised cost | , | 71,775 | 71,950 |
| | 6 | 856,299 | 800,872 |
| Financial assets at fair value through other comprehensive income | 6 | 1,221,819 | 1,203,104 |
| Financial assets at fair value through profit or loss | 6 | 302,015 | 325,493 |
| Investment properties | - | 692,577 | 703,027 |
| Statutory deposits | 7 | 10,000 | 10,000 |
| Insurance balances receivable | 4 | 897,533 | 962,770 |
| Reinsurers' share of unearned premiums reserve | 5 5 | 1,158,066 | 926,667 |
| Reinsurers' share of outstanding claims reserve | | 1,648,969 | 1,634,783 |
| Reinsurers' share of claims incurred but not reported reserve | 5 | 305,096 | 259,317 |
| Prepayments and other receivables | 4 | 128,283 | 112,660 |
| Deposits | 7 | 274,572 | 128,292 |
| Bank balances and cash | 7 | 589,288 | 782,073 |
| Total assets | | 8,156,292 | 7,921,008 |
| Equity and liabilities | | £ | |
| Equity | | | |
| Share capital | | 570,000 | 570,000 |
| Share premium | | 110,925 | 110,925 |
| Legal reserve | | 215,925 | 215,925 |
| General reserve | | 1,000,000 | 1,000,000 |
| Fair value reserve | | 116,716 | 94,126 |
| Retained earnings | | 361,814 | 305,361 |
| Total equity | | 2,375,380 | 2,296,337 |
| Liabilities | | | |
| Employees' end of service benefits | | 27,018 | 30,916 |
| Other payables | | 254,079 | 213,388 |
| Accounts payables | | 1,028,643 | 1,128,766 |
| | | 1,309,740 | 1,373,070 |
| Technical reserves | _ | | g granavaran |
| Unearned premiums reserve | 5 | 1,645,041 | 1,385,236 |
| Outstanding claims reserve | 5 | 2,343,051 | 2,393,205 |
| Claims incurred but not reported reserve | 5 5 | 447,374 | 437,454 |
| Allocated and unallocated loss adjustment expenses reserve | 5 | 35,706 | 35,706 |
| Total technical reserves | | 4,471,172 | 4,251,601 |
| Total liabilities | | 5,780,912 | 5,624,671 |
| Total equity and liabilities | | 8,156,292 | 7,921,008 |
| | | | |

To the best of our knowledge, nothing has come to our attention that causes us to believe that the condensed consolidated interim financial information is not prepared, in all material respects, in accordance with IAS 34.

Chairman of the Board of Directors

Chief Executive Officer

The notes set out on pages 8 to 21 form an integral part of this condensed consolidated interim financial information.

Condensed consolidated interim statement of profit or loss (Unaudited)

| | ¥ | For the three-month period ended 30 September 2020 | period ended 30 September 2019 | For the nine-month period ended 30 September 3 2020 | 0 September 2019 |
|---|------|--|--------------------------------------|---|---------------------|
| W. F | Note | AED'000 | AED'000 | AED'000 | AED'000 |
| Underwriting income Gross premiums written | 13 | 603,930 | 634,384 | 3,166,270 | 2,982,306 |
| Reinsurance share of gross premiums written | 13 | (447,673) | (481,824) | (2,132,223) | (2,065,103) |
| Net premiums written | | 156,257 | 152,560 | 1,034,047 | 917,203 |
| Net transfer to unearned premiums reserve | 13 | 169,248 | 183,603 | (28,406) | 61,844 |
| Net premiums earned | 13 | 325,505 | 336,163 | 1,005,641 | 979,047 |
| Commission income earned | 13 | 44,150 | 56,102 | 138,079 | 174,669 |
| Commission expenses incurred | 13 | (37,003) | (38,745) | (104,589) | (115,325) |
| Gross underwriting income | | 332,652 | 353,520 | 1,039,131 | 1,038,391 |
| Gross claims paid | 13 | (393,652) | (410,203) | (1,415,738) | (1,452,524) |
| Reinsurance share of claims paid | 13 | 189,238 | 196,015 | 709,228 | 646,689 |
| Net claims paid | 13 | (204,414) | (214,188) | (706,510) | (805,835) |
| Change in outstanding claims reserve | | (55,781) | (117,350) | 50,154 | 53,856 |
| Change in reinsurance share of outstanding claims reserve | | 43,895 | 68,000 | 14,186 | (6,773) |
| Net change in claims incurred but not reported reserve | | 13,661 | 30,085 | 35,859 | 24,724 |
| Net claims incurred | | (202,639) | (233,453) | (606,311) | (734,028) |
| Underwriting income | | 130,013 | 120,067 | 432,820 | 304,363 |
| Other income related to underwriting activities | 13 | 5,127 | 5,059 | 11,973 | 13,513 |
| Other expenses related to underwriting activities | 13 | (16,728) | (16,463) | (50,085) | (43,775) |
| Net underwriting income | 13 | 118,412 | 108,663 | 394,708 | 274,101 |
| Income from investments, <i>net</i> Income from investment properties | 9 | 22,293 | 19,431 | 61,051 | 82,442 |
| (rental income), net | 9 | 7,620 | 7,793 | 23,984 | 23,916 |
| Total income | | 148,325 | 135,887 | 479,743 | 380,459 |
| General and administrative expenses | | (55,095) | (60,247) | (172,141) | (179,461) |
| Charge for expected credit losses of insurance balances receivable | | (20) | 173 | (24,715) | (6,557) |
| Profit before tax | | 93,210 | 75,813 | 282,887 | 194,441 |
| Tax expense | | (35) | <u>u</u> | (35) | 8 |
| Profit for the period | | 93,175 | 75,813 | 282,852 | 194,441 |
| Earnings per share: | | | | | |
| Basic and diluted earnings per share (AED) | 10 | 0.16 | 0.13 | 0.50 | 0.34 |
| | | | | | |

The notes set out on pages 8 to 21 form an integral part of this condensed consolidated interim financial information.

Condensed consolidated interim statement of profit or loss and other comprehensive income (Unaudited)

| Profit for the period 93,175 75,813 282,852 19 | 4,441 |
|--|--------|
| Other comprehensive income | |
| Items that will not be reclassified subsequently to the consolidated statement of profit or loss: | |
| Gain / (loss) on sale of equity investments at fair value through other comprehensive income, net 5,577 219 (81,844) | 0,277 |
| Change in fair value of equity investments at fair value through other comprehensive income, <i>net</i> 71,475 (8,363) 10,277 (3 | ,851) |
| Items that are or may be reclassified subsequently to the consolidated statement of profit or loss: | |
| Change in fair value of debt investments at fair value through other comprehensive income 17,159 3,500 12,554 2. | 1,909 |
| Debt investments measured at fair value through other comprehensive income – reclassified to profit or loss 114 (157) (241) | 730 |
| Directors' remuneration (| 5,800) |
| Other comprehensive income / (loss) for the period 94,325 (4,801) (59,254) 2 | 5,265 |
| Total comprehensive income for the period 187,500 71,012 223,598 220 | 0,706 |

The notes set out on pages 8 to 21 form an integral part of this condensed consolidated interim financial information.

Condensed consolidated interim statement of changes in shareholders' equity for the nine-month period ended 30 September (Unaudited)

| | Share capital AED'000 | Share premium AED'000 | Legal reserve AED'000 | General reserve AED'000 | Fair value reserve AED'000 | Mandatory convertible bond AED'000 | Retained earnings AED'000 | Total AED'000 |
|--|-----------------------------|-----------------------------|-----------------------------|-------------------------------|----------------------------------|---|---------------------------------|--------------------------------|
| Balance at 1 January 2019 (Audited) | 375,000 | 848 | 187,500 | 850,000 | 85,914 | 305,925 | 297,400 | 2,101,739 |
| Total comprehensive income: Profit for the period Other comprehensive income for the period Total comprehensive income for the period | | | | ÷ | 21,788 21,788 | | 194,441 4,477 198,918 | 194,441 26,265 220,706 |
| Transactions with owners of the Company: Dividend paid (note 8) Total transactions with owners of the Company | | | | | * | | (112,500) (112,500) | (112,500) (112,500) |
| Conversion of mandatory convertible bonds Transfer from retained earnings to general reserve Balance at 30 September 2019 (Unaudited) | 195,000 - 570,000 | 110,925 | 187,500 | 150,000 1,000,000 | 107,702 | (305,925) | (150,000) 233,818 | 2,209,945 |
| Balance at 1 January 2020 (Audited) | 570,000 | 110,925 | 215,925 | 1,000,000 | 94,126 | 9 | 305,361 | 2,296,337 |
| Total comprehensive income: Profit for the period Other comprehensive income / (loss) for the period Total comprehensive income for the period | | | | | 22,590 22,590 | | 282,852 (81,844) 201,008 | 282,852 (59,254) 223,598 |
| Transactions with owners of the Company: Dividend paid (note 8) Total transactions with owners of the Company | | | | | ,020 | | (144,555) | (144,555) |
| Balance at 30 September 2020 (Unaudited) | 570,000 | 110,925 | 215,925 | 1,000,000 | 116,716 | | 361,814 | 2,375,380 |

The notes set out on pages 8 to 21 form an integral part of this condensed consolidated interim financial information.

Condensed consolidated interim statement of cash flows

for the nine-month period ended 30 September (Unaudited)

| yor the nine mount period chaca 50 september (Onditalieu) | | 2020 | 2019 |
|--|------|----------------|--|
| | Note | AED'000 | AED'000 |
| Cash flows from operating activities | Note | AED 000 | AED 000 |
| * /* | | | |
| Profit for the period | | 282,852 | 194,441 |
| Adjustments for: | | | |
| Depreciation | | 14,393 | 14,563 |
| Amortisation | | 1,801 | 1,716 |
| Net impairment loss on insurance balances receivable | | 24,715 | 6,558 |
| Allowance for impairment loss on other financial assets | | 553 | 1,777 |
| Fair value loss / (gain) on financial assets at fair value | | varramen arrai | 7/34AB7 \\ 1000 \q |
| through profit or loss | 9 | 14,614 | (2,535) |
| Change in fair value of investment properties | 9 | 7,998 | 7,500 |
| Accretion on mandatory convertible bonds | | = | 1,290 |
| Amortisation of transaction cost - mandatory convertible bonds | | , i | 83 |
| Loss on disposal of property and equipment | | 42 | |
| Provision for employees' end of service benefits | | 2,721 | 3,097 |
| Net cash generated from operations | | 349,689 | 228,490 |
| Changes in: | | | |
| Insurance balances receivable, prepayments and other receivables | | 24,509 | 29,897 |
| Accounts and other payables | | (56,851) | 147,884 |
| Unearned premiums reserve, net | | 28,406 | (61,844) |
| Gross outstanding claims and IBNR reserves | | (40,234) | 102,374 |
| Reinsurers' share of outstanding claims and IBNR reserves | | (59,965) | (174,181) |
| Cash generated from operations | | 245,554 | 272,620 |
| Employees' end of service benefits paid | | (6,619) | (4,358) |
| 2 2 | | | |
| Net cash generated from operating activities | | 238,935 | 268,262 |
| Cash flows from investing activities | | | |
| Proceeds from sale of investments | | 540,853 | 561,397 |
| Purchase of investments | | (667,029) | (635,646) |
| Bank deposits (placed) / withdrawn, net | | (146,485) | 124,726 |
| Additions to investment properties | | | (948) |
| Purchase of property and equipment | | (14,387) | (6,829) |
| Net cash (used in) / generated from investing activities | | (287,048) | 42,700 |
| Cash flows from financing activities | | 27 | · |
| Dividend paid | | (144,555) | (112,500) |
| Directors' remuneration | | (,) | (5,800) |
| Interest paid on mandatory convertible bonds | | | (29,250) |
| The state of the | | | |
| Net cash used in financing activities | | (144,555) | (147,550) |
| Net (decrease) / increase in cash and cash equivalents | | (192,668) | 163,412 |
| Cash and cash equivalents at 1 January | | 782,518 | 336,769 |
| Cash and cash equivalents at 30 September | 7 | 589,850 | 500,181 |
| 1975 OTES | | | 10104214 30200 |

Material non-cash transactions include transfer from investment properties to property and equipment of AED 2,452 thousand and write off of right-of-use of assets relating to leased properties classified under property and equipment of AED 2,581 thousand.

The notes set out on pages 8 to 21 form an integral part of this condensed consolidated interim financial information.

Notes to the condensed consolidated interim financial information

1 Legal status and activities

Abu Dhabi National Insurance Company PJSC (the 'Company') is a public joint stock company registered and incorporated in Abu Dhabi, United Arab Emirates, by Law No. (4) of 1972 as amended, and is governed by the provisions of the Federal Law No. (6) of 2007 concerning the Establishment of the Insurance Authority and Organisation of the Insurance Operations, the Federal Law No. (2) of 2015 concerning the Commercial Companies, Insurance Authority Board decision No. (25) of 2014 Pertinent to Financial Regulations for insurance companies and Insurance Authority Board of Directors' Decision No. (23) of 2019 concerning Instructions Organising Reinsurance Operations. The Company's principal activity is the transaction of insurance and reinsurance business of all classes and is registered with the Insurance Companies Register of Insurance Authority of UAE under registration No. 001. The registered office of the Company is Khalifa Street, ADNIC Building, P. O. Box 839, Abu Dhabi, UAE.

2 Basis of preparation

(a) Basis of consolidation

The condensed consolidated interim financial information comprises the financial results of the Company and those of its following subsidiary:

| PROPERTY TO THE PROPERTY | | Country of | |
|--------------------------|------------------------|----------------|-----------|
| Subsidiary | Principal activity | incorporation | Ownership |
| | *Other activities | | |
| ADNIC International LTD | auxiliary to insurance | United Kingdom | 100% |

^{*} The Company incorporated a wholly owned subsidiary on 3 July 2017 named ADNIC International LTD to operate as a representative office of the Company in London, England.

The subsidiary is fully consolidated from the date on which control is transferred to the Company. Control is achieved when the Group is exposed, or has rights, to variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee.

The financial statements of the subsidiary are prepared for the same reporting year as the Group, using consistent accounting policies.

(b) Statement of compliance

This condensed consolidated interim financial information has been prepared in accordance with International Accounting Standard ("IAS") 34, *Interim Financial Reporting*. Accordingly, this condensed consolidated interim financial information does not include all of the information required for a complete set of financial statements, and should be read in conjunction with the consolidated financial statements of the Group as at and for the year ended 31 December 2019, which have been prepared in accordance with International Financial Reporting Standards ("IFRS"). The results for the nine-month period ended 30 September 2020 are not necessarily indicative of the results for the year ending 31 December 2020.

(c) Basis of measurement

The condensed consolidated interim financial information has been prepared under the historical cost convention except for investment properties, financial assets at fair value through profit or loss and financial assets at fair value through other comprehensive income which are carried at fair values.

Notes to the condensed consolidated interim financial information

2 Basis of preparation (continued)

(d) Functional and reporting currency

This condensed consolidated interim financial information is presented in United Arab Emirates Dirhams ("AED"), which is the Group's functional currency. Except as indicated, financial information presented in AED has been rounded to the nearest thousand.

(e) Use of judgments and estimates

In preparing this condensed consolidated interim financial information, management has made judgments and estimates that affect the application of accounting policies and the reported amounts of assets and liabilities, income and expense. Actual results may differ from these estimates.

Estimates and underlying assumption are reviewed on an ongoing basis. Revision to accounting estimates are recognised in the period in which the estimate is revised and in any future period affected.

The significant judgments made by management in applying the Group's accounting policies and the key sources of estimation uncertainty were the same as those described in the last annual consolidated financial statements for the year ended 31 December 2019 except the following estimates and judgements which are applicable from 1 January 2020.

Impact of COVID-19

On 11 March 2020, the World Health Organization ("WHO") officially declared COVID-19 a global pandemic. In light of the rapid spread of COVID-19 across the globe, various economies and sectors have faced significant disruptions and uncertainty and governments and authorities have instigated a host of measures to contain the spread of the virus.

This note outlines the steps taken by the Group to estimate the impact of COVID-19 and the judgements applied by management in assessing the values of assets and liabilities as at 30 September 2020.

i) Assessment of expected credit loss

The Group uses a range of macro-economic factors in the assessment of ECL. The Group periodically reviews and updates selected economic series and applies judgement in determining what constitutes reasonable and forward-looking estimates.

For the nine-month period ended 30 September 2020, the Group has used the mechanism to stress the probability scenario weightages to assess additional ECL requirements due to COVID-19 as in comparison to the scenario weightages used as of 31 December 2019.

In the context of COVID-19 crisis, Loss given Default ("LGD") and Exposure at Default ("EAD") estimates have also been critically assessed. This assessment has considered several aspects including cash situation and credit rating of the counterparties.

ii) Liquidity risk management

In response to COVID-19 outbreak, the Group continues to monitor and respond to all liquidity requirements that are presented. The Group continues to calibrate stress testing scenarios to current market conditions in order to assess the impact on the Group in the current extreme stress. As at the reporting date the liquidity position of the Group remains strong and is well placed to absorb and manage the impacts of this disruption.

Notes to the condensed consolidated interim financial information

3 Changes in accounting policies, estimates and judgements

The Group has consistently applied the accounting policies as applied by the Group in the annual consolidated financial statements for the year ended 31 December 2019 except for changes in estimates disclosed in note 2(e) above.

4 Insurance balances receivable, prepayments and other receivables

| | (Unaudited) | (Audited) |
|--|--------------|-------------|
| | 30 September | 31 December |
| | 2020 | 2019 |
| | AED'000 | AED'000 |
| Insurance balances receivable | 1,062,415 | 1,102,937 |
| Less: allowance for expected credit losses of insurance balances receivables | (164,882) | (140,167) |
| Insurance balances receivable | 897,533 | 962,770 |
| Prepayments and other receivables: | | ST |
| Deferred acquisition costs | 82,736 | 76,721 |
| Rental income receivables, net | 4,721 | 3,131 |
| Prepayments | 10,240 | 7,146 |
| Other receivables, net of expected credit losses (i) | 30,586 | 25,662 |
| Prepayments and other receivables | 128,283 | 112,660 |
| Total insurance balances receivable, prepayments | | 2 |
| and other receivables | 1,025,816 | 1,075,430 |
| | - | |

⁽i) Other receivables are stated net of expected credit losses amounting to AED 1,915 thousand (31 December 2019: AED 1,525 thousand).

5 Insurance contract liabilities and reinsurance contract assets

| | (Unaudited) | (Audited) |
|--|--------------|-------------|
| | 30 September | 31 December |
| | 2020 | 2019 |
| | AED'000 | AED'000 |
| Insurance contract liabilities | | |
| Unearned premiums reserve (i) | 1,645,041 | 1,385,236 |
| Outstanding claims reserve (ii) | 2,378,757 | 2,428,911 |
| Claims incurred but not reported reserve | 447,374 | 437,454 |
| | 4,471,172 | 4,251,601 |
| Reinsurance contract assets | | ===== |
| Unearned premiums reserve | 1,158,066 | 926,667 |
| Outstanding claims reserve | 1,648,969 | 1,634,783 |
| Claims incurred but not reported reserve | 305,096 | 259,317 |
| | 3,112,131 | 2,820,767 |
| | | |

Notes to the condensed consolidated interim financial information

5 Insurance contract liabilities and reinsurance contract assets (continued)

| | (Unaudited) 30 September 2020 AED'000 | (Audited) 31 December 2019 AED'000 |
|--|--|---|
| Insurance contract liabilities, net | | |
| Unearned premiums reserve (i) | 486,975 | 458,569 |
| Outstanding claims reserve (ii) | 729,788 | 794,128 |
| Claims incurred but not reported reserve | 142,278 | 178,137 |
| | 1,359,041 | 1,430,834 |
| (i) Unearned premiums reserve includes: | | |
| | (Unaudited) | (Audited) |
| | 30 September | 31 December |
| | 2020 | 2019 |
| | AED'000 | AED'000 |
| Premiums deficiency reserve, gross | 64,318 | 110,097 |
| Premiums deficiency reserve, net | 10,466 | 29,831 |
| Unexpired risk reserve, gross | 56,489 | 40,860 |
| Unexpired risk reserve, net | 14,719 | 13,080 |

⁽ii) Outstanding claims reserve includes allocated and unallocated loss adjustment expenses reserve of AED 35.7 million (31 December 2019: AED 35.7 million).

6 Investments

| 30 Sept | audited) (Audited) tember 31 December 2020 2019 ED'000 AED'000 |
|---|--|
| | 856,299 800,872 |
| Financial assets at fair value through other comprehensive income 1,2 | 221,819 1,203,104 |
| Financial assets at fair value through profit or loss | 302,015 325,493 |
| 2,3 | 2,329,469 |
| Geographical concentration of investments is as follows: | |
| Within UAE 1,4 | 1,382,786 |
| Outside UAE 99 | 946,683 |
| 2,33 | 2,329,469 |

Notes to the condensed consolidated interim financial information

7 Cash and cash equivalents

| | (Unaudited) | (Audited) |
|---|--------------|-------------|
| | 30 September | 31 December |
| | 2020 | 2019 |
| | AED'000 | AED'000 |
| Cash on hand | 75 | 90 |
| Statutory deposits (i), (ii) | 10,000 | 10,000 |
| Cash / call / current accounts with banks, including deposits (i) | 864,617 | 910,785 |
| Less: allowance for expected credit losses | (832) | (510) |
| Total bank balances and cash | 873,860 | 920,365 |
| Less: statutory deposits | (10,000) | (10,000) |
| Less: deposits with original maturities of three months or more | (274,572) | (128,292) |
| Bank balances and cash | 589,288 | 782,073 |
| Add: allowance for expected credit losses | 562 | 445 |
| Cash and cash equivalents for the purpose of the condensed | ====== | |
| consolidated interim statement of cash flows | 589,850 | 782,518 |
| | - | |

Geographical concentration of cash and cash equivalents, statutory deposits and deposits with original maturities of three months or more, net of allowance for expected credit losses is as follows:

| | (Unaudited) 30 September | (Audited) 31 December |
|-------------|-----------------------------|--------------------------|
| | 2020 | 2019 |
| | AED'000 | AED'000 |
| Within UAE | 845,848 | 901,153 |
| Outside UAE | 28,012 | 19,212 |
| | 873,860 | 920,365 |
| | | |

- (i) Interest rates on bank deposits range between 1.25% to 2.50% (31 December 2019: 2.00% to 3.50%).
- (ii) In accordance with the requirements of Federal Law No. 6 of 2007, concerning Establishment of Insurance Authority and Organisation of its Operations, the Group maintains bank deposits of AED 10 million (31 December 2019: AED 10 million) which cannot be utilised without the consent of the Chairman of the UAE Insurance Authority's Board of Directors.

8 Retained earnings

At the Annual General Assembly held on 15 March 2020 (31 December 2019: held on 19 March 2019 relating to the results of the year ended 31 December 2018), the Shareholders approved the distribution of cash dividend relating to the results for the year ended 31 December 2019 of AED 0.30 per share amounting to AED 144,555 thousand (31 December 2019: AED 0.30 per share amounting to AED 112,500 thousand).

Dividend on shares resulting from conversion of mandatory convertible bonds are calculated from the date of conversion of bonds of 15 June 2019 in accordance with Article No. (232) of the Commercial Companies Law.

Notes to the condensed consolidated interim financial information

8 Retained earnings (continued)

At the Annual General Assembly held on 15 March 2020, the Shareholders approved board of directors' remuneration relating to the results for the year ended 31 December 2019 amounting to AED 5,800 thousand (31 December 2019: AED 5,800 thousand relating to the results for the year ended 31 December 2018).

9 Net investments and other income

| | (Unaudited) | | (Unaudited) | | |
|---|------------------|------------|--------------------|---------|--|
| | Three-mo | nth period | Nine-month period | | |
| | ended 30 S | September | ended 30 September | | |
| | 2020 2019 | | 2020 | 2019 | |
| | AED'000 | AED'000 | AED'000 | AED'000 | |
| Dividend income | 10,609 | 14,711 | 60,158 | 58,812 | |
| Net interest income on bank deposits | | | | | |
| and bonds | 9,207 | 12,211 | 29,328 | 36,914 | |
| Decrease in fair value of investment properties | (2,666) | (2,500) | (7,998) | (7,500) | |
| Net change in fair value of financial assets at | V-32 | (-,) | (.37 | () | |
| fair value through profit or loss | 7,259 | (3,204) | (14,614) | 2,535 | |
| Other expenses, net | (2,116) | (1,787) | (5,823) | (8,319) | |
| Income from investments, net | 22,293 | 19,431 | 61,051 | 82,442 | |
| Income from investment properties | | | 4 | | |
| (rental income), net | 7,620 | 7,793 | 23,984 | 23,916 | |
| Net investments and other income | 29,913 | 27,224 | 85,035 | 106,358 | |
| | | | 38 | | |

10 Basic and diluted earnings per share

Basic and diluted earnings per share are calculated by dividing the profit for the period by the weighted average number of ordinary shares outstanding during the period.

| | (Unaudited) Three-month period | | (Unaudited) Nine-month period | |
|--|--------------------------------|-----------|-------------------------------|-----------|
| | | | | |
| | ended 30 S | September | ended 30 | September |
| | 2020 | 2019 | 2020 | 2019 |
| Profit for the period (AED'000) Accretion recognised during the period | 93,175 | 75,813 | 282,852 | 194,441 |
| on mandatory convertible bonds (AED'000) | | | | 1,290 |
| Profit for the period used for calculating share (AED'000) | 93,175 | 75,813 | 282,852 | 195,731 |
| Ordinary shares outstanding during the period (shares in '000) | 570,000 | 570,000 | 570,000 | 570,000 |
| Basic and diluted earnings per share (AED) | 0.16 | 0.13 | 0.50 | 0.34 |

Notes to the condensed consolidated interim financial information

11 Related parties

Identity of related parties

Related parties comprise major shareholders, associated companies, directors and key management personnel of the Group and entities controlled, jointly controlled or significantly influenced by such parties. Government of Abu Dhabi holds 24 percent shareholding in the Group through Abu Dhabi Investment Council.

Pricing policies and terms of these transactions are approved by management. The Group maintains significant balances with these related parties which arise from commercial transactions as follows:

Balances with related parties included in the condensed consolidated interim statement of financial position are as follows:

| | 30 September 2020 (Unaudited) | | | |
|--|---|------------------------|-------------------|------------------|
| | Directors and key management AED'000 | Major | Others AED'000 | Total AED'000 |
| Insurance balances receivable, | | | | |
| prepayments and other receivables | 443 | 48 | 151,487 | 151,978 |
| Accounts payables | 1 | | 15,813 | 15,814 |
| Cash and bank balances | - | | 308,555 | 308,555 |
| Investments | (#) | | 446,762 | 446,762 |
| Statutory deposits | | | 10,000 | 10,000 |
| Insurance contract liabilities | 54 | 59 | 1,346,699 | 1,346,812 |
| | | 31 December | 2019 (Audited) | |
| | Directors | 2122 A | | 10 |
| | and key | Major | 0.1 | |
| | management AED'000 | shareholder AED'000 | Others AED'000 | Total AED'000 |
| Insurance balances receivable, | | | | |
| prepayments and other receivables | 1,588 | 2 | 143,799 | 145,389 |
| Accounts payables | 316 | | 11,031 | 11,347 |
| Cash and bank balances | | is• | 127,087 | 127,087 |
| Investments | | 8= | 417,847 | 417,847 |
| Statutory deposits | 1211 | - | 10,000 | 10,000 |
| ARTOGENIUM SENERAL DE ROOM PRODUNTO AND ARTON DE PRODUCT | · | - | | - |
| Insurance contract liabilities | 103 | 70 | 1,014,827 | 1,015,000 |

Notes to the condensed consolidated interim financial information

11 Related parties (continued)

Contingent liabilities issued in favor of related parties as at 30 September 2020 amounted to AED 95,450 thousand (31 December 2019: AED 96,237 thousand).

Transactions with related parties during the period are as follows (Unaudited):

| | Nine-mo | onth period end | ed 30 Septemb | per 2020 |
|-------------------------|---|-----------------|-------------------|----------|
| | Directors and key | | Others AED'000 | Total |
| Premiums written | 110 | 71 | 919,787 | 919,968 |
| Claims incurred | 24 | 44 | 303,357 | 303,425 |
| Dividend income | - | - | 9,274 | 9,274 |
| Interest income | - | | 7,828 | 7,828 |
| Directors' remuneration | 5,800 | - | | 5,800 |
| Other investment income | - | - | 125 | 125 |
| | Three m | onth period end | led 20 Septem | how 2020 |
| | Directors and key management AED'000 | Major | Others AED'000 | Total |
| Premiums written | 57 | 7 | 146,034 | 146,098 |
| Claims incurred | 1 | (2) | 53,074 | 53,073 |
| Dividend income | | | 495 | 495 |
| Interest income | | 02 | 2,587 | 2,587 |
| Other investment income | : | 1.5 | 41 | 41 |

Notes to the condensed consolidated interim financial information

11 Related parties (continued)

Transactions with related parties during the period are as follows (Unaudited): (continued)

| (comment) | | | | |
|-------------------------|---|---------------------------------|-------------------|------------------|
| | Nine-m | onth period end | led 30 Septemb | er 2019 |
| | Directors and key management AED'000 | Major shareholder AED'000 | Others AED'000 | Total AED'000 |
| Premiums written | 161 | 106 | 820,264 | 820,531 |
| Claims incurred | 7 | 26 | 284,287 | 284,320 |
| Dividend income | | | 8,508 | 8,508 |
| Interest income | | 1.00 | 16,183 | 16,183 |
| Directors' remuneration | 5,800 | 180 | | 5,800 |
| Other investment income | | 120 | 123 | 123 |
| | Three-m | nonth period en | ded 30 Septemb | per 2019 |
| | Directors and key management | Major shareholder | Others | Total |
| | AED'000 | AED'000 | AED'000 | AED'000 |
| Premiums written | 33 | 23 | 112,466 | 112,522 |
| Claims incurred | | 18 | 273,090 | 273,108 |
| Dividend income | | | 2,444 | 2,444 |
| Interest income | - | | 5,686 | 5,686 |
| Other investment income | - | - | 31 | 31 |
| | | | | |

Others comprise of companies controlled by the directors of the Group and major shareholders.

Compensation of key management personnel is as follows (Unaudited):

| | Three-month period ended 30 September | | | |
|----------------------------------|---------------------------------------|-----------------|-----------------|-----------------|
| | 2020 AED'000 | 2019 AED'000 | 2020 AED'000 | 2019 AED'000 |
| Salaries and short-term benefits | 3,083 | 5,615 | 11,799 | 14,430 |
| Staff end of service benefits | 422 | 214 | 653 | 440 |
| | 3,505 | 5,829 | 12,452 | 14,870 |

Notes to the condensed consolidated interim financial information

12 Fair value of financial instruments

A number of the Group's accounting policies and disclosures require the measurement of fair values, for both financial and non-financial assets and liabilities.

IFRS 13 establishes a single framework for measuring fair value and making disclosures about fair value measurements when such measurements are required or permitted by other IFRS. It unifies the definition of fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

Management regularly reviews significant unobservable inputs and valuation adjustments. If third party information, such as broker quotes or pricing services, is used to measure fair values, then the management assesses the evidence obtained from the third parties to support the conclusion that such valuations meet the requirements of IFRS, including the level in the fair value hierarchy in which such valuations should be classified.

When measuring the fair value of an asset or a liability, the Group uses market observable data as far as possible. Fair values are categorised into different levels in a fair value hierarchy based on the inputs used in the valuation techniques as follows:

- Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3: inputs for the asset or liability that are not based on observable market data (unobservable inputs).

If the inputs used to measure the fair value of an asset or a liability might be categorised in the different levels of the fair value hierarchy, then the fair value measurement is categorised in its entirety in the same level of the fair value hierarchy as the lowest level input that is significant to the entire measurement.

The Group recognises transfers between levels of the fair value hierarchy at the end of the reporting period during which the change has occurred.

Assets measured at fair value - fair value hierarchy

The table below analyses assets at fair value at the end of the reporting period, by the level in the fair value hierarchy into which the fair value measurement is categorised:

| | Level 1 AED'000 | Level 2 AED'000 | Level 3 AED'000 | Total AED'000 |
|---|--------------------|--------------------|--------------------|------------------|
| 30 September 2020 (Unaudited) | | | | |
| Financial assets at fair value | | | | |
| through profit or loss | 36,088 | () | 265,927 | 302,015 |
| Financial assets at fair value through other comprehensive income | 1,045,941 | _ | 175,878 | 1,221,819 |
| Sept. CHARLES - Co. Commission - Co. Commission - Co. | 7 | · | Constant Section | |
| | 1,082,029 | • | 441,805 | 1,523,834 |
| | | | | |

Notes to the condensed consolidated interim financial information

12 Fair value of financial instruments (continued)

| | Level 1 AED'000 | Level 2 AED'000 | Level 3 AED'000 | Total AED'000 |
|--|--------------------|--------------------|--------------------|------------------|
| 31 December 2019 (Audited) | | | | |
| Financial assets at fair value through profit or loss | 1,871 | 报 查 | 323,622 | 325,493 |
| Financial assets at fair value through other comprehensive income | 1,027,605 | | 175,499 | 1,203,104 |
| | 1,029,476 | - | 499,121 | 1,528,597 |
| | | | | - |

The valuation techniques and inputs used in this condensed consolidated interim financial information are consistent with those described in the Group's last annual consolidated financial statements for the year ended 31 December 2019.

Fair value of financial instruments measured at amortised cost

Except as detailed in the following table, management considers that the carrying amounts of financial assets and financial liabilities recognised in the condensed consolidated interim financial information approximate their fair values.

| | Carrying amount AED'000 | Fair value AED'000 |
|--|-------------------------------|--------------------------|
| 30 September 2020 (Unaudited) Financial assets at amortised cost | <u>856,299</u> | 892,436 |
| 31 December 2019 (Audited) Financial assets at amortised cost | 800,872 | 822,750 |

Movement in level 3 for financial assets carried at fair value through profit or loss and financial assets at fair value through OCI is as follows:

| | (Unaudited) 30 September | (Audited) 31 December |
|---------------------------------|-----------------------------|--------------------------|
| | 2020 | 2019 |
| | AED'000 | AED'000 |
| Balance as at 1 January | 499,121 | 501,799 |
| Change in fair value | (1,704) | (26,341) |
| Additions | 111,015 | 105,855 |
| Transfers | (96,780) | (18,275) |
| Disposals | (69,847) | (63,917) |
| Balance as at period / year end | 441,805 | 499,121 |

During the nine-month period ended 30 September 2020, there were transfers from Level 3 to Level 1 of AED 96,780 thousand (31 December 2019: from Level 3 to Level 1 of AED 18,275 thousand).

Notes to the condensed consolidated interim financial information

13 Segment information

The Group is organised into two main business segments:

Underwriting of commercial lines of business – incorporating all classes of general insurance including marine cargo, marine hull, aviation, energy, property and engineering; and

Underwriting of consumer line of business - incorporating all classes of insurance including accident, motor and medical.

| | N | ine-month p | period end | ed 30 Septe | mber (Unaudited) | | |
|--|-----------------|-------------|------------|-------------|-----------------------|----------------------|--|
| | Com | mercial | Con | sumer | T | otal | |
| | 2020 | 2019 | 2020 | 2019 | 2020 | 2019 | |
| | AED'000 | AED'000 | AED'000 | AED'000 | AED'000 | AED'000 | |
| Gross premiums written Reinsurance share of | 1,907,080 | 1,689,843 | 1,259,190 | 1,292,463 | 3,166,270 | 2,982,306 | |
| gross premiums written | (1,640,302) | (1,441,997) | (491,921) | (623,106) | (2,132,223) | (2,065,103) | |
| Net premiums written Net transfer to unearned premiums | 266,778 | 247,846 | 767,269 | 669,357 | 1,034,047 | 917,203 | |
| reserve | 26,255 | 16,763 | (54,661) | 45,081 | (28,406) | 61,844 | |
| Net premiums earned | 293,033 | 264,609 | 712,608 | 714,438 | 1,005,641 | 979,047 | |
| Commission income earned | 83,593 | 110,667 | 54,486 | 64,002 | 138,079 | 174,669 | |
| Commission expenses incurred | (71,727) | (78,298) | (32,862) | (37,027) | (104,589) | (115,325) | |
| Gross underwriting income | 304,899 | 296,978 | 734,232 | 741,413 | 1,039,131 | 1,038,391 | |
| Gross claims paid | (589,515) | | (826,223) | (964,327) | | (1,452,524) | |
| Reinsurance share of gross claims paid | 409,035 | 335,773 | 300,193 | 310,916 | 709,228 | 646,689 | |
| Net claims paid | (180,480) | (152,424) | (526,030) | (653,411) | (706,510) | (805,835) | |
| Net change in outstanding claims and incurred but not reported | | | | | | | |
| claims reserves | 76,646 | 22,264 | 23,553 | 49,543 | 100,199 | 71,807 | |
| Net claims incurred | (103,834) | (130,160) | (502,477) | (603,868) | (606,311) | (734,028) | |
| Underwriting income | 201,065 | 166,818 | 231,755 | 137,545 | 432,820 | 304,363 | |
| Other income related to underwriting activities Other expenses related to underwriting | 9,475 | 9,461 | 2,498 | 4,052 | 11,973 | 13,513 | |
| activities | (16,748) | (13,575) | (33,337) | (30,200) | (50,085) | (43,775) | |
| Net underwriting income | 193,792 | 162,704 | 200,916 | 111,397 | 394,708 | 274,101 | |
| Net investment and other income | | | | | 85,035 | 106,358 | |
| General and administrative expenses Charge for expected credit losses of insura | ince balances r | eceivable | | | (172,141) (24,715) | (179,461) (6,557) | |
| Profit before tax Tax expense | | | | | 282,887 (35) | 194,441 | |
| Profit for the period | | | | | 282,852 | 194,441 | |
| | | | | | | | |

Notes to the condensed consolidated interim financial information

13 Segment information (continued)

Assets and liabilities of the Group are commonly used across the segments. There were no transactions between the segments.

| | Three-month period ended 30 September (Unaudited) | | | | | D. C. |
|--|---|--------------------|---------------------|----------------------|----------------------|---|
| | Commercial | | Consumer | | Total | |
| | 2020 AED'000 | 2019 AED'000 | 2020 AED'000 | 2019 AED'000 | 2020 AED'000 | 2019 AED'000 |
| Gross premiums written Reinsurance share of | 389,134 | 393,987 | 214,796 | 240,397 | 603,930 | 634,384 |
| gross premiums written | (356,556) | (355,103) | (91,117) | (126,721) | (447,673) | (481,824) |
| Net premiums written Net transfer to unearned premiums | 32,578 | 38,884 | 123,679 | 113,676 | 156,257 | 152,560 |
| reserve | 56,143 | 53,623 | 113,105 | 129,980 | 169,248 | 183,603 |
| Net premiums earned | 88,722 | 92,507 | 236,783 | 243,656 | 325,505 | 336,163 |
| Commission income earned Commission expenses incurred | 27,924 (23,519) | 33,645 (25,442) | 16,226 (13,484) | 22,457 (13,303) | 44,150 (37,003) | 56,102 (38,745) |
| Gross underwriting income | 93,127 | 100,710 | 239,525 | 252,810 | 332,652 | 353,520 |
| Gross claims paid Reinsurance share of claims paid | (145,870) 99,965 | (99,361) 67,817 | (247,782) 89,273 | (310,842) 128,198 | (393,652) 189,238 | (410,203) 196,015 |
| Net claims paid | (45,905) | (31,544) | (158,509) | (182,644) | (204,414) | (214,188) |
| Net change in outstanding claims and incurred but not reported claims reserves | (1,762) | (24,622) | 3,537 | 5,357 | 1,775 | (19,265) |
| Net claims incurred | (47,667) | (56,166) | (154,972) | (177,287) | (202,639) | (233,453) |
| Underwriting income | 45,460 | 44,544 | 84,553 | 75,523 | 130,013 | 120,067 |
| Other income related to underwriting activities Other expenses related to underwriting | 4,238 | 3,894 | 889 | 1,165 | 5,127 | 5,059 |
| activities | (5,817) | (5,148) | (10,911) | (11,315) | (16,728) | (16,463) |
| Net underwriting income | 43,881 | 43,290 | 74,531 | 65,373 | 118,412 | 108,663 |
| Net investment and other income | | | | | 29,913 | 27,224 |
| General and administrative expenses Charge for expected credit losses of insura | ance balances re | eceivable | | | (55,095) (20) | (60,247) 173 |
| Profit before tax Tax expense | | | | | 93,210 (35) | 75,813 |
| Profit for the period | | | | | 93,175 | 75,813 |
| | | | | | | |

Notes to the condensed consolidated interim financial information

14 Financial risk management

Except as disclosed in note 2, the Group's risk management policies with regards to financial instruments are the same as those disclosed in the last annual consolidated financial statements of the Group for the year ended 31 December 2019.

15 Contingent liabilities and commitments

| | (Unaudited) 30 September 2020 | (Audited) 31 December 2019 |
|--|--|---|
| Commitments in respect of uncalled subscription of | AED'000 | AED'000 |
| equities held as investments Bank guarantees | 30,957 ==================================== | 64,600 =================================== |
| Letters of credit | 384 | 384 |

The above bank guarantees and letters of credit were issued in the normal course of business.

Legal claims

The Group, in common with the significant majority of insurers, is subject to litigation in the normal course of the business. Management, based on advice from independent loss adjusters, internal and external legal counsels, makes provision, where applicable, representing amounts expected to result in a probable outflow of economic resources.

16 General

The condensed consolidated interim financial information of the Group was approved for issuance on behalf of the Board of Directors on 4 November 2020.